## THERE IS CLAIMED:

- A method of unlocking a mobile telephone wherein the user of said telephone submits an unlocking request to the manufacturer of said telephone and said manufacturer sends unlocking information to said telephone.
- 2. The method claimed in claim 1 wherein said manufacturer contacts the user's operator to verify that said user is entitled to unlocking.
- 3. The method claimed in claim 2 wherein said user sends said unlocking request to said manufacturer via said operator in a manner that is transparent to said operator.
- 4. The method claimed in claim 2 wherein said manufacturer sends said unlocking information to said telephone via said operator in a manner that is transparent to said operator.
- 5. The method claimed in claim 1 wherein said manufacturer sends said telephone a confirmation message containing indications of the operations effected.
- 6. The method claimed in claim 1 wherein said manufacturer sends said operator a confirmation message containing indications of the operations effected.
- 7. The method claimed in claim 1 wherein said manufacturer sends said telephone and said operator respective confirmation messages containing indications of the operations effected and said message sent to said telephone and said message sent to said operator contain at least some different indications.
- **8.** The method claimed in claim 1 wherein information is exchanged between said terminal and said manufacturer via modulation means for transmitting data on the speech channel.